

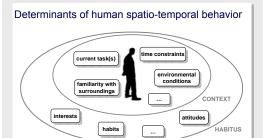
What Type of Pedestrian Are You? **Walking Patterns and Route Preferences of Shoppers**

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Introduction



Human route decision processes and information preferences depend on various parameters (physical, emotional, cognitive, or lifestyle related factors). [1] [2] [3]

Promoting walkable environments and encouraging occasional walkers to increase their walking activities requires comprehensive knowledge about pedestrians' needs and desires.

This contribution presents the results of interviews conducted during two empirical phases.

- to determine a pedestrian typology based on qualitative interpretative and quantitative statistical data
- to identify characteristic attributes
- to describe type-related requirements concerning the design of urban space

Methodology

"Across-method" Triangulation [4]

Shopping scenario

Heuristic Phase

- Unobtrusive observation in indoor and outdoor environment
- Inquiry: self-assessment of walking behavior

Brief, standardized interviews

130 interviews (30 outdoor, 100 indoor)

Descriptive and inferential statistics Cluster analysis

Identification of initial types of spatio-temporal behavior

Initial Typology

Deductive Phase

- Pedestrian tracking using localization technologies (GPS, Bluetooth)
- Combination with inquiry data (intentions, preferences, lifestyle attributes)

Key Attributes

Semi-standardized interviews

221 interviews (51 outdoor, 170 indoor)

Descriptive and inferential statistics Cluster analysis

Catenation of empirical results

Extensive Typology

Model of Pedestrian Mobility Styles

Heuristic Phase Clustering Results: 4 clusters

- Most determining factors are related to personal characteristics (e.g. curiosity, anxiety)
- Motion-related and environmental characteristics are of less importance in self-perception profiles
- Security and orientation are the most important attributes
- Similarities and differences identified in the clusters are small: persons are hardly aware of factors influencing their behavior



self-confident and flexible but goal-oriented. more males, middle-aged, medium level of education



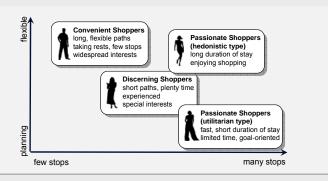
Young, highly educated swift, curious, modern, planning, and self-determined



Predominantly females, curious and fun oriented, weak orientation skills

Deductive Phase Clustering Results: 4 clusters

Clustering based on motion-related features reported in interviews in the outdoor environment (shopping street)



- Convenient type: enjoys nice environments (attractive, green,
- Discerning type: similar to convenient type, but less sensitive to longer paths and weather conditions, safety/security important
- Hedonistic type: convenience less relevant, little traffic and safety/security important
- Utilitarian type: prefers calm environments (little traffic, few people, rest areas) + short paths; attractiveness less important

Conclusions

- In brief interviews safety/security as well as orientation issues are most important.
- In detailed interviews other characteristics gain more importance: type-related differences appear.
- Pedestrians are apparently not fully aware of which characteristics are most important for them; preferences are related to behavior types.

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more females

balanced age and education, varying walking preferences